



TERMS & CONDITIONS

DEFINITIONS:

The person, firm or company buying is hereafter Termed "The Buyer."

PAYMENT TERMS

Strictly C.B.D (CASH BEFORE DELIVERY) – Only electronic payments into our account is accepted unless otherwise discussed with management.

RETURN POLICY

No returns after 7 days from date of delivery.

No exchanges or repairs on clothing zips or pocket rips after 7 days from delivery.

No Refunds on items that have been altered or embroidered.

The seller reserves the right to refuse or to accept goods returned for credit.

A handling fee of 20% of the value of the invoice will be charge on all goods returned.

COMMUNICATION

All returns to be communicated in writing to Destinatus Shop via email.

ORDER COLLECTION

Kindly be advised that you may collect your order at your child's campus after receiving a completion email

CLAIMS

Claims in respect of faulty goods or short delivery must be lodged within seven days of delivery date and quoting the relevant order number which the goods were supplied.

SAMPLES

Samples can be fitted if arranged with management. All samples to be returned within 24 hours and in its original state or an invoice will be issued for damaged garments.

PRODUCTION TIME

Goods not in stock will ordered. Stock is ordered once a month from our supplier on the 15th or 30th. The items will take 3 weeks from supplier order date to manufacture.

ALTERATIONS:

Items will not be adjusted or alter for a specific fit or size.